



CSS Quarterly Newsletter

Momentum. Partnership. Progress.



Q2 at CSS was filled with meaningful connections, exciting opportunities, and continued growth. Here's a look at the moments and milestones that defined the quarter.

Leadership is the capacity to translate vision into reality. -Warren Bennis



Q2
2026

Cleared for Impact: CSS and LAWA's Safety Summit Story



CSS Strengthens LAX Safety Operations

CSS is proud to have supported the Los Angeles World Airports (LAWA) team in delivering the 2026 Safety Summit, the third installment of a landmark series driving operational readiness across one of the nation's most complex airport systems.

From assessing communication protocols and refining safety policies to supporting cross-agency coordination and real-world crisis response stimulation, CSS worked alongside the LAWA team to ensure every agency arrived aligned and ready to execute. Bringing together more than 40 cross-agency stakeholders including LAWA departments, Airport police, LAPD, LAFD, LA Metro and operational partners, the summit produced updated Standard Operating Procedures, defined escalation protocols and emergency communication frameworks, equipping LAWA with a structured plan for opening day and the sustained, high performance operations that follow.

Foundation Before Framework

The 2026 Safety Summit is the result of a deliberate, multi-year strategy rooted in a straightforward belief infrastructure succeeds when people are aligned, communication is clear and coordination is seamless.

Since the inaugural summit in 2024, CSS has helped strengthen LAWA's readiness at every stage, from defining roles and agency responsibilities to refining real-time coordination and sharpening the operational frameworks that keep a world-class airport system moving forward.



The Governance Gap: Is Your Organization Keeping Pace With Agentic AI?

As organizations expand their use of enterprise AI, agentic AI systems are introducing new opportunities, and new responsibilities. Unlike traditional AI tools, agentic AI can autonomously plan, make decisions and execute complex tasks across multiple systems with limited human intervention. The result is a faster, more capable operational environment, but one that demands structured oversight most organizations have yet to build.

The numbers are clear. Research from [Deloitte](#) reveals that only 21% of organizations have mature governance frameworks in place for agentic AI, a significant gap between implementation and oversight. [Gartner](#) projects that 40% of enterprise applications will embed task-specific AI agents by the end of 2026, up from less than 5% in 2025. Although growth is imminent, Gartner [predicts that more than 40% of those projects will be canceled by 2027](#) due to escalating costs, unclear business value and inadequate risk controls.

[McKinsey](#) reinforces that AI agents must be managed like digital insiders, with strong accountability, active monitoring and human oversight built in from the start. The [Center for Strategic and International Studies](#) further notes that narrowly designed governance frameworks risk missing how agentic systems reshape broader organizational workflows, authority and accountability structures.

Organizations that assess their governance frameworks now and build structured oversight into their AI strategy will be better positioned to scale responsibly, reduce risk and strengthen long-term operational resilience. Those that act with intention today will lead with confidence tomorrow.

CSS helps organizations assess their AI governance frameworks, identify gaps and risks and develop structured plans that align emerging technology with organizational priorities. If your organization is navigating the shift to agentic AI, CSS is ready to support you! [Contact us today](#) to schedule a consultation.

Sources cited: Deloitte Insights, Gartner, McKinsey, Center for Strategic and International Studies

People, Purpose, and Progress: The Events that Shaped Q2



Small Business Summit

CSS was proud to participate in the Jacksonville Women's Business Center's Small Business Summit, a day of panels, networking and resources dedicated to strengthening entrepreneurs across Northeast Florida and beyond.



CSS Intern Program

Halfway through and stronger than ever. With 3 exceptional guest speakers and more on the way, the CSS internship program continues to deliver real-world insight and hands-on development for the emerging professionals growing within our team.



Bethel Life Skills Camp

Investing in the next generation is at the heart of what we do. Monique and Dariyn had the pleasure of presenting to middle schoolers at Bethel Church, guiding young minds through career exploration and the importance of social media safety and personal branding. CSS is committed to strengthening communities from the ground up.



AMAC Conference

The CSS team had a phenomenal time at the 2026 AMAC Airport Business Conference in National Harbor, MD, reconnecting with familiar faces, forging new partnerships and exploring opportunities to strengthen compliance operations and workforce development across the aviation ecosystem.

Updates, Milestones and Moments: CSS Q2 Announcements



Color Coded Kickoff

CSS is excited to support the Color Coded Foundation and founder Tony Mitchell in their mission to bridge the digital divide for underserved youth. We are proud to stand behind an organization turning barriers into pathways.



100 Followers on IG

One hundred followers! CSS is grateful for every person who has chosen to follow our journey on Instagram. This is just the beginning, stay connected with us as we continue to strengthen and support the organizations and communities we serve.



No Longer On X

After thoughtful consideration, CSS will no longer be active on X. We are grateful for the community we built there and remain committed to keeping you informed and connected through our other platforms.



CSS Is Active

CSS was proud to connect with industry leaders at the JIA and SMPS NF Transportation events. These conversations continue to strengthen partnerships and create opportunities that move our industry forward.



Rising Costs, Critical Decisions: Inflation's Impact Across Transportation Sectors

Inflation continues to place significant pressure on aviation, maritime and public transit organizations. While inflation moderated from its 2022 highs, geopolitical instability has reignited energy price volatility in 2026, creating new challenges for organizations managing long-term capital investments and operational budgets.

The [Federal Reserve](#) has identified energy prices as a key inflationary factor, noting they spread through transportation, manufacturing and food production. The [Bureau of Labor Statistics](#) reported the energy index rose 3.9% in May 2026, accounting for more than 60% of that month's Consumer Price Index increase.

The impact varies by sector, but the financial pressure is consistent across all three. [IATA](#) projects jet fuel prices will average 70% higher year-over-year in 2026, cutting airline profitability in half. Maritime organizations are contending with [bunker fuel prices near \\$1,000 per metric ton](#), roughly double pre-conflict levels, while global container shipping rates have [nearly doubled since late February](#). Public transit agencies face diesel prices up [60% year-over-year](#) alongside a structural fiscal cliff, with [MuniIntel](#) estimating \$69.5 billion in expiring federal pandemic relief by September 2026.

For organizations across these sectors, managing cost pressure alone is not enough. It requires disciplined governance, proactive identification of funding opportunities and strategic planning that reduces risk and strengthens long-term operational resilience. CSS helps aviation, maritime and transit organizations assess their frameworks, align investments with organizational priorities and build structured plans to navigate economic uncertainty with confidence. [Connect with us today!](#)

Sources cited: Federal Reserve, U.S. Bureau of Labor Statistics, IATA, CNBC, Saigon Newport, Baird Maritime, Smart Cities Dive, MuniIntel



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